

**IP Telephony** 

Contact Centers

Mobility

Services

## FACT SHEET

# Avaya ABT-35s Bluetooth® Headset System

Designed for the business road warrior, the ABT-35s is a wireless headset system that supports both the Avaya desktop telephone and cell phone.

The ABT-35s is a comprehensive wireless headset system designed to seamlessly support the communications needs of today's business traveler. Based on Bluetooth wireless technology, the ABT-35s headset and base unit supports the Avaya desktop phone as well as Bluetooth compatible cell phone or handheld device. With this single, lightweight headset, users will experience the freedom, convenience and comfort of hands free voice communications whether in the office or on the go.

In the office, the ABT-35s base unit connects to the headset/handset jack of the Avaya desktop telephone (both Avaya IP and Digital phones are supported). The headset allows for wireless freedom with clear voice quality up to 33 feet (10 meters) from the base. In addition, the headset, when used with the base supports alerting of an incoming call even when away from the desk and switch hook control of the Avaya desk set – allowing users to answer incoming calls and carry out conversations – even when away from their desks.

When used in conjunction with cell phones supporting Avaya's Fixed Mobile Convergence software – such as the Nokia Series 60, business travelers experience the convenience of a lightweight wireless headset, with the unmatched feature functionality of Avaya's FMC solution for the highly mobile.

The Avaya ABT35 headset is also available as a standalone item for use with Bluetooth enabled cell phones and laptops (supporting hands free or headset audio profiles)

#### **Features:**

- Lightweight (1/2 ounce), for all-day wearing
- Noise-canceling microphone for superior sound quality.
- Headset folds into the users pocket or purse for easy storage.
- Boom swivels for perfect positioning on either ear.
- Up to 6 hours talk time and up to 100 hours standby.
- 33 foot range from base or Bluetooth cell phone
- "Smart" technology knows which device the user is accessing – and allows taking calls from either device at the touch of a button.
- Headset controls include: Volume, mute, call answer/end, and voice activated dialing (on supported cell phones)
- Supports Adaptive Frequency Hopping for graceful coexistence in 802.11 WiFi environments.
- Avaya Telephones Supported with the ABT-35 (integrated call alert & remote answer/end features)
  - -IP: 4600 Series of IP Telephones
    - » 4610, 4620, 4621, 4622, 4625

- —Digital: 2400/6400 Series of DCP phones» 2410, 2420, 6416D+M, 6424D+M
- —Other Avaya Telephones are supported with the ABT-34 (optional HL10 handset lifter required for call alert & remote answer/end features)

### **Avaya Headset Guarantee**

To help ensure that Avaya products provide our customers with the highest levels of safety and quality, Avaya supports only those headsets and headset adapters that carry an Avaya brand or logo.

Avaya headsets and headset adapters are designed to work in concert with Avaya terminals to protect customers from electrical and acoustic shock. While it is possible for a non-Avaya headset to achieve a satisfactory level of customer safety, Avaya's formal testing and Declaration of Conformity are provided only for the headsets that carry the Avaya brand or logo. As a result, Avaya makes no representations regarding whether a particular non-Avaya headset will work with Avaya terminals.

From a technical perspective, there is no industry standard for handset interfaces. As a result, different manufacturers utilize different handset/headset interfaces with their terminals. Indeed, the handset/ headset interface in Avaya's terminals is different from that used by Avaya competitors. Any claim made by a headset vendor that its product is compatible with Avaya terminals is no guarantee that the headset will provide adequate safety protection or that the headset will not damage the terminals. In fact, some headsets been have demonstrated to cause premature failure in Avaya terminals. Unfortunately, this damage can be the result of repeated use and not something that would be immediately obvious.

Avaya believes that our customers consider safety and quality as two essential priorities when selecting products and support services from a telecommunications vendor. Therefore, Avaya supports use of only those headsets, which carry an Avaya brand or logo.

#### **About Avaya**

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya's embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

